

# SPRING NEWSLETTER

UXBRIDGE BID



What an amazing year 2022 was for Uxbridge and the Uxbridge BID team! As we welcome in 2023 and all of the wonderful things that will happen, we look back to Halloween and Christmas 2022.

For Halloween the undead roamed the town, an army truck with a zombie brain game, pumpkin carving and an inflatable assault course! Christmas was filled with fireworks, live music, performers, free shows for families, The Tinsel Town Christmas Market and even more festive fun over the five-week period! The Christmas Lights switch on welcomed **37,000** people (**5000** more than last year) and **1,469,812** visitors over the festive season.



## TOWN CENTRE TALK

AN UPDATE FROM OUR DAY AND NIGHT SECURITY AMBASSADORS:

Our daytime security ambassadors are operational Monday to Sunday from 10am to 6pm and are there to support businesses and retailers with theft prevention, anti-social behaviour and more.

Since October 2022 our Uxbridge BID town link radio system has received over **15,000 calls**. Our top five radio users are: 1. Primark, 2. Poundland 3. Decathlon, 4. Sports Direct, 5. TK Maxx

Our Security Ambassadors, have made **1260 business visits**, dealt with **252 incidents** and recovered **£5000 in stolen goods**.

Our night time security ambassadors are operational Friday and Saturday night from 10pm to 3am to support our night time economy, bars, pubs and restaurants.

Both our day and night security ambassadors work closely with our BID funded Police Officer, both The Chimes and Pavilions, the Town Centre Police team and the Civic Centre CCTV Control Room, one member of which is fully funded by Uxbridge BID as part of our Crime Reduction scheme.

# UPDATE FROM OUR BID FUNDED POLICE OFFICER:

Well, it has been a busy quarter for us in Uxbridge town centre doing our best to tackle anti-social behaviour and crime whilst also undertaking the routine business of foot patrols and general day

to day engagements with members of the public, levy payers and businesses

We have also delivered a range of more organised engagement events which have served as a meet and greet with the local policing team, provided an opportunity for any concerns to be raised and also enabled us to share crime prevention advice and offer relevant support.

## In the last quarter

- There have been in excess of 65 arrests for a range of offences, including assaults, robbery, public order, possession of Class A/B drugs and theft
- A number of individuals have also been charged and summonsed to court without the need to arrest them
- Offenders have been processed on the street via the issuing of approximately 50 community resolutions (informal criminal justice sanctions) and also more than 10 penalty notices for disorder (fines).

## Public Engagement

- 400 routine engagements in the last quarter
- Attendance at a variety of events including;
  - Act of Remembrance at the Peace Memorial,
  - Supporting Barclays at their valuable fraud and scam event by having a stall there full of Crime Prevention Advice materials and giveaways and ensuring that a couple of Officers were available to speak to any customers and visitors

## Public Safety

- Free personal safety awareness sessions delivered in partnership with Simply Gym which include;
  - Practical instruction, by an external/non police instructor, around assorted basic self-defence techniques
  - Engagement with local police officers, giving attendees the opportunity to share and discuss any concerns and enabling us to offer crime prevention advice and support. Attendees are also provided a goody bag containing some crime prevention giveaways
- To date I have facilitated 28 of these sessions, with approximately 723 attendees, ranging in age from 10 to 87 years old
- Sessions have also been facilitated outside of the BID
- Additionally, I organised a test of the 'Ask for Angela' initiative (which aims to reduce sexual violence and vulnerability within licensed venues), at all town centre licensed venues, with, many of the venues going over and above to help ensure the safety of these potential victims

# 50

community resolutions issued

# 400

routine public engagements

# 723

personal safety awareness attendees

## Our policing priorities in the town centre remain as follows:



### Priority 1

Violence Against Women and Girls (VAWG), Robbery and Burglary



### Priority 2

Anti Social Behaviour (ASB) - relating to the drinking of alcohol, use of drugs and eScooter



### Priority 3

Shoplifting and personal theft



## Why not follow us on Twitter @MPSUxbridgeTC

Interestingly our most popular tweet to date (364 likes and 47 shares) was the one about the team effort (between a lovely member of the public, our fantastic Uxbridge BID Ambassadors/Security and some assistance from myself and colleagues) to keep an injured signet, who had fallen from the roof of a building on Windsor Street, safe until he could be rescued by the amazing Swan Support ... the best thing is that within just a few days the injured young swan made a full recovery and he was able to be released back into the wild!



I would like to urge you to continue to report any crimes to the police - we need to know about it to try to help you, and I would like to share a reminder of ways in which matters should be reported to the police:

- Always Telephone '999' for any emergency (such as if a crime is in progress, a suspect is on scene, and in incidents where serious harm to a person/property may be caused)
- Telephone '101' for any non-urgent matter, or alternatively
- You can complete a report online: <https://www.met.police.uk/ro/report/ocr/af/how-to-report-a-crime/>

- For those venues in the town centre with a town link radio, additionally you can utilise the radio to call for the support of the town centre policing team who will always attend when possible. If you feel staff at any of your venues require radio training then please utilise the relevant contact details below, for this to be arranged:
- For general Uxbridge town centre police related enquiries (not to be used to report crime) - Uxbridge town centre policing team email inbox: [WAMailbox-UxbridgeTCT@met.police.uk](mailto:WAMailbox-UxbridgeTCT@met.police.uk)
- To arrange radio training, support for any engagement events and also for general Uxbridge town centre police related enquiries (not to be used to report crime) - PC Lisanne RICE: [Lisanne.Rice@met.police.uk](mailto:Lisanne.Rice@met.police.uk)



# GREENER UXBRIDGE

Our floral phone boxes continue to be hugely popular for selfies and photos for passers-by and our train station flowers will be blooming in spring in no time at all. Not to mention, our beautiful wall mural by the bus station which we designed as a beautiful story to welcome people into Uxbridge town centre.



# CLEANER UXBRIDGE

The Uxbridge BID team have been on a mission to clean up Cocks Yard! Working with LBH (ASB Enforcement and Street Cleansing teams and local waste disposal companies) we have held waste disposal companies to account for proper waste removal and have facilitated the immediate removal of additional waste and illegal fly tipping.



# WHAT'S COMING UP IN UXBRIDGE TOWN CENTRE...

- ♥ Valentine's Day Competition and selfie heart in the town centre (February)
- 🥚 Easter Egg Collection (March)
- 👑 King's Coronation (May 8th)
- 🏳️🌈 Pride (June)
- 🦖 Dinosaur Day (July 8th)
- 👻 Halloween (October)
- 🎄 Christmas Lights Switch On (18th November)

