

APRIL
2021

WE'RE
OPEN

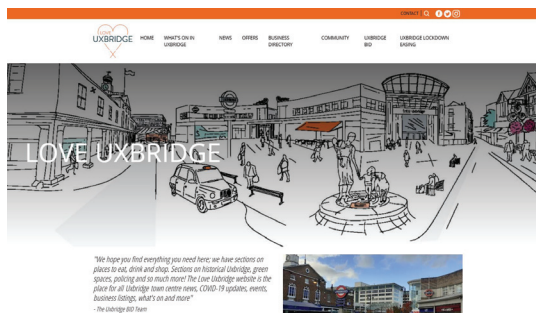
SECURITY AMBASSADORS

Our Security Ambassadors patrol Uxbridge town centre seven days a week and respond to calls from retailers to assist with incidents of aggressive behaviour, shoplifting, theft, property damage, anti-social behaviour, complaints, illegal street trading and individuals soliciting for money. Since December 2020 the Uxbridge BID Security Ambassadors have recovered **£6087.29** in stolen goods or produce. In addition, they have responded to over **800** calls and have had **1,680** interactions with Uxbridge town centre businesses.



To contact our Security Ambassadors Josh, Tom and Will to report an incident call 07720 285 081 or use channel one on your UB Safe Radio.

OUR WEBSITE



We are delighted to share with you all our brand-new Love Uxbridge website! We have a business directory, listing all businesses in Uxbridge town centre, our community page features information about our Uxbridge BID Safety Partnership - Security and Policing in Uxbridge, Green Spaces in Uxbridge, Historical Uxbridge, What's On in Uxbridge, Uxbridge BID Employment Support Pack, Downloadable resources for Businesses, information about the BID and what we do, lockdown information, news and updates, events, offers and more! Visit: www.loveuxbridge.co.uk and see for yourself!

Are you on our Levy Payer mailing list? No! Why not? We promise not to bombard you with updates, but, it's a great way to hear what the BID has been up to and keep up to date with the goings on in Uxbridge town centre! Visit www.loveuxbridge.co.uk and scroll down to the bottom of the page to sign up to the mailing list in less than 10 seconds! Don't forget to follow us @LoveUxbridge on all social channels for daily updates!



WWW.LOVEUXBRIDGE.CO.UK

BID ZONE EXTRA

NEWSLETTER



APRIL '21 EDITION

WELCOME BACK TO UXBRIDGE

We have
missed you!

The last few months have been difficult for so many Uxbridge town centre businesses, the uncertainty and strain has been felt by all. Now, thankfully things are turning around... Our town centre is opening up once again and soon the high street will be filled with eager shoppers, friends having coffee, families having fun, people on nights out and more!



The Uxbridge BID team have been busy behind the scenes working with our security ambassadors and our BID funded police officer to keep Uxbridge town centre safe during the third lockdown and support open essential retail. We have worked with and supported businesses via phone, email and with in-person visits and provided support with regards to funding and grants. We have continued to raise the profile of Uxbridge town centre and our diverse range of shops, businesses and eateries via our @LoveUxbridge social media channels and are working on Summer projects (which we can't wait to share with you). Until then stay safe, support local and see you soon! Please feel free to contact one of the BID team: mike@uxbridgebid.com, kira@uxbridgebid.com, ailen@uxbridgebid.com or amanda@uxbridgebid.com

SUMMARY

The past few months have gone in the blink of an eye. Here is a quick summary of the past few months at Uxbridge BID:

- For Christmas 2020 we distributed 60,000 guides promoting Uxbridge town centre businesses, shops and eateries to 60,000 local households. Our Love Uxbridge Christmas Trail featured 20 town centre shops, eateries and businesses and provided some much needed fun for little ones in the town centre.
- The Christmas lights display on the train station roof brought festive cheer to passers-by and we loved hearing all of your wonderful feedback!
- We have launched our new website and have continued to engage with businesses and members of the public via our social channels.



POLICING UXBRIDGE



We would like to take this opportunity to introduce our new BID funded police officer, PC Rice who has taken over the role from Sgt Harmon and has well and truly hit the ground running...

A few words from PC Rice: "A little bit about me on a personal level: One of three children and I'm actually a twin ... so that may be why you will see so much of me around the town centre, and I currently share my life with this pair... I can talk about dogs ALL day long.

"A little bit about my professional level: I have spent the last 18 years (I know it's hard to believe I am that old) working within a custodial environment and within law enforcement which has involved dealing with a very diverse customer base and has required extensive collaboration and partnership working with both internal and external stakeholders. I have then spent the last 2 years working as part of a Metropolitan Police Service response team throughout Hillingdon, responding to the '999' to '101' calls... it has been both interesting and fun but time now for a change of focus and efforts.

Following on from that I am delighted to take up this important role as the Uxbridge BID/town centre officer, and to be able to work closely and collaboratively with the local community - to build mutually beneficial relationships and respect, is something that really motivates me. I recognise that it is a challenging and important role and I am excited to have been given the opportunity to be able to make a positive difference in Uxbridge town centre by proactively engaging with and supporting yourselves; the local business community, whilst continuing to champion the Metropolitan Police Service.

I am keen to take ownership of ongoing problems identified in Uxbridge town centre, and will be working to drive down crime statistics in the area whilst building on the existing relationships with the BID team, the London Borough of Hillingdon Council and yourselves as our local business partners, in order that we can work together to help improve the safety and security of the local area for the benefit of our local community." PC Lisanne Rice

To contact PC Rice please email WAMailbox-.UxbridgeBID@met.police.uk
If you are reporting a crime however please call 101 or 999 for first response.

"I am excited to have been given the opportunity to be able to make a positive difference"

- PC Lisanne Rice